

## Rider Tips

Here are some tips that will help you have a safe & enjoyable ride with A:Shiwi Transit. If your children ride, please review this policy with them & teach them these tips.

1. **Review Routes & Be Early:** Review the schedule & be at your stop location five minutes before the bus arrival time. If its darks stand in a lit area.
2. **Never Run for the Bus:** If you are late to your stop, never run for the bus or into the street to catch it. At this point, you will need to wait until the bus routes back in order to ride.
3. **Boarding the Bus:** Let the riders off the bus before you board. Quickly find a seat.
4. **Body Parts & Objects:** Keep all body parts & objects inside the bus at all times.
5. **Remind the Driver:** When the bus is about a half-block away from your stop, inform the driver that you would like to exit the bus.
6. **Exiting the Bus:** When exiting the bus exit quickly but do not run. Take four steps away from the bus before walking to your destination.

7. **Crossing the Street:** After exiting the bus, remember that you are now a pedestrian & the rules of the road apply. Always wait until the bus leave before crossing the street.
8. **Cross behind the Bus:** If you are crossing the street after exiting the bus, wait until the bus leaves & cross behind the bus; never in front
9. **Surrounding Traffic Does Not Stop:** When the bus is stopped, surrounding traffic is still moving. Never step in front of moving traffic
10. **Bike Racks:** Always notify the driver before you stow your bike & notify the driver again when you are going to remove your bike from the rack, put the rake in the up position after removing your bike.

## Got Questions?

Pueblo of Zuni A:Shiwi Transit  
Phone: (505) 782-7288  
Email: [Ashiwi.Transit@ashiwi.org](mailto:Ashiwi.Transit@ashiwi.org)

A:Shiwi Transit information also shared on the Pueblo of Zuni Facebook Page and KSHI Radio

# Pueblo of Zuni A:Shiwi Transit



## CUSTOMER SERVICE POLICY & RIDER TIPS

1203B State Highway  
53 P.O. Box 339  
Zuni, NM 87327  
Tel: (505)782-7288

*Pueblo of Zuni A:Shiwi Transit is dedicated to providing, safe, accessible transportation all the time and professional service to our consumers. We can provide this service only when our passengers respect and follow certain safety rules:*

*1. The driver is responsible for the safety and welfare of all passengers while traveling in the vehicle. Therefore, the driver is responsible. It is expected from passengers who obey the driver's directions at all times. The safety and welfare of passengers are contingent on all passengers obey these instructions.*

*2. Passengers are expected to be courteous at all times while riding in the vehicle. Any passenger who abuse verbally and/or physically to other passengers or the driver will be asked to leave the vehicle immediately.*

*3. If the vehicle is equipped with seat belts, passengers are asked to use them, the driver may refuse you service if you don't buckle your seatbelt.*

*4. It is expected that passengers pay the ticket (fare) or submit the valid pass to the driver before boarding the vehicle. We appreciate the exact value of the rate. We do not allow any passengers traveling without paying.*

*5. Do not stand or leave the vehicle until it has completely stopped and the driver alert all is safe.*

*6. Passengers are expected to take care of your belongings when traveling in the vehicle. The agency is not liable for lost, damaged or stolen items.*

*7. In case of emergency, all passengers must follow the instructions given by the driver clearly. If a vehicle evacuation is necessary, the driver will indicate to you. What actions to take.*

*8. No passengers are allowed to consume food and/or beverages in the vehicle.*

*9. Smoking and/or chewing is not allowed at any time.*

*10. No passenger is allowed to have in their possession any alcohol or open alcohol container(s) at any time in the vehicle.*

*11. Not allowed at any time are illegal drugs in the vehicle. Anyone who is found in possession of such drugs will be immediately reported to law enforcement agencies.*

*12. Not allowed at any time are passenger whom may be intoxicated or under the influence of alcohol and/or drugs will not be allowed to travel using the transit system.*

*13. Anyone using vulgar language against the driver or other passengers will be asked to leave the vehicle.*

*14. Passengers are asked to maintain good personal hygiene. This way they do not offend other passengers.*

*15. Passengers must refrain from horseplay or fighting in the vehicle. The driver may immediately stop the vehicle and will ask the passenger to vacate the vehicle and/or contact local law enforcement agencies if deemed necessary.*

*16. No weapons are allowed in any vehicle at any time. Weapons include any of the following: gun, knife, pipe, bar, baseball bat, or any other device capable of causing physical harm to another individual. Any passenger with a weapon to cause physical harm will be reported immediately to law enforcement agencies. **There are no exceptions to this rule.***

*17. Service animals accompanying individuals with disabilities shall be admitted to boarding the vehicle. No other animal will be admitted.*

*Any passenger who violates these rules may be prohibited from using our service. We are responsible for the safety and welfare of all passengers.*



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*“Don't be shy! Ride  
Transit and Save Money!”*